

## New website promotes members



Following on from the recent PSSA strategic review and my subsequent appointment as Chairman I have begun working, along with the PSSA Council and Secretariat, to deliver the action plans in that review that were approved by the membership at the March EGM. I am pleased to be able to use this edition of the Newsletter to bring you up to date on progress so far

Our immediate focus is to develop a new PSSA website that can be the backbone of PSSA marketing and promotional activity, both to the end market and to future new members. It will also be the main access hub for a growing number of member services. Work has already begun on this with a small project team of myself, Rob Oliver (Secretary), and Nigel Bullock (Vice Chairman) working along with our website designers, Enigma Creative, and we aim to complete the site before summer is out. The website will particularly feature the following:

- A table of independently tested security products that are available from PSSA members, along with direct links to each member company. Within the table we aim to include both the specific test pass information in 'technical' language plus a 'laymans' description for those readers who are not fully conversant with testing industry terminology. We intend to make this table a useful reference point for end users, specifiers etc when looking for independently tested high security external perimeter protection products.
- Highlighting of the PSSA membership criteria so that potential clients can better understand the confidence and value they can get by giving preference to a PSSA member as a supplier/installer.
- Highlighted PSSA membership benefits to better encourage new members to join and to ensure that current members are aware of all the benefits/services that are available to them via PSSA.

There will also, of course, be all the standard features that you would expect from a website of this nature and once the website is complete we will commence marketing it as thoroughly as possible to maximise awareness of it to our target audiences.

With the website as our base platform, we will then, come autumn, turn attention to adding further value to PSSA by actions which will include a review of the currently on hold Verification Scheme and the re instigation of the Advisory Panel which previously met with influencers in key client sectors. We are also now in talks to add other additional membership benefits such as free or discounted links to services including overseas exhibition grant aid, dispute resolution, legislative compliance, and training of various kinds.

In summary, there is a lot of work going on at the moment and our aim is that by early autumn the PSSA will be providing greatly increased value to both its members and to relevant parties in the end market. I look forward to updating you on that progress in the next edition of the Newsletter.

**Simon Towers, Chairman PSSA**

## New Technical Support Service for PSSA Members

Exclusively for PSSA members a new Technical Support service will be available from early July. Following discussions between Simon Towers and Red Folder a new online service is being introduced to provide technical updates, a telephone helpline and specialist advice to member companies.



This is a free service to all PSSA members who will be invited to register. Following registration members will have access to the PSSA's new Expert Services portal containing the latest updates on key business topics plus details of the new telephone helpline. There will be no charge for an initial telephone consultation and information provided.

Where required there will also be a range of additional online services. These will be tailored to the specific business needs of each member company.

This is a new service that the PSSA is trialling to benefit all members. It is proposed to start with a few basic services and then extend and improve what is available based on feedback from PSSA's members.

For further information email Nicholas Harvey on [nicholas.harvey@red-folder.co.uk](mailto:nicholas.harvey@red-folder.co.uk)

## Scheme review underway – helpers needed

The PSSA's Verification Scheme was put on hold earlier this year as a result of our EGM resolution. However, the spirit of championing tested products has not been lost. In addition to the new website product and member showcase (see our Chairman's lead article) we are now issuing an invitation for volunteers to serve on our Scheme Review Working Group.

The initial time commitment will be for just one or two meetings over the summer/autumn and occasional follow up conference calls. The aim is to produce a report and recommendations by the end of the year. If you are interested in being part of the Group (or having input to its work) then please contact the PSSA office or email [admin@pssasecurity.org](mailto:admin@pssasecurity.org)

One of the most appreciated parts of the Scheme package was the technical support helpline – offering guidance on regulatory compliance. The good news is that a new service to PSSA members covering this area is set to be launched – see separate article.



p2 **Big cats plenty as hunt for zoo orders becomes a stampede**



p6 **H2S2 deploy the National Barrier Asset to protect events in London**

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## PSSA Member News

# Big cats aplenty as hunt for zoo orders becomes a stampede

Big cats in zoos have an uncanny similarity to children in schools when it comes to security fencing!

There's a pressing need to keep them safely *inside*, protect the *outside* public from intruding within and yet allow good visibility through the fencing to prevent the environment from

appearing like a fortress.

So PSSA member Zaun, which is perhaps better known for its schools, prisons and major events perimeter protection, is also often called upon to provide enclosures for lions and tigers.

Its expertise dates way back to 2003 when it first installed its Duo fencing with cranking at

the top of the mesh panels to keep the tigers within their enclosure at the Isle of Wight Zoo in Sandown.

The seven tigers, four of whom have circus backgrounds, are the speciality of the zoo, which serves as a sort of retirement home, as is the case with their white tiger, Zena, who has had eye problems for many years and in 2006 had to have one of her eyes removed due to glaucoma.

The family-run zoo was built within the ruins of a Victorian fort that originally guarded Sandown's coast, whose beaches the zoo owners famously used to walk tiger cubs along.

The Sandown solution is very similar to the one Zaun is currently supplying to Longleat Safari and Adventure Park for its lion enclosure – and which secures the lions and tigers at Riga Zoo in the Latvian capital.

And the Zaun Group was also involved in the recent reopening of London Zoo's Asiatic lion enclosure after a £5.7m project to create the Land of the Lions covering more than 2,500 sq m, or half the size of a football pitch – five times the size of the previous enclosure.

Zaun sales manager Paul Fidgett said: "It's something we've never really pushed and we've just had a steady trickle of zoo projects over the years. But for some reason in 2016, we've been inundated with enquiries from zoos, especially for their big cat enclosures, as the efforts to conserve endangered species ramps up." ■



## New member – H2S2

Welcome to new PSSA members H2S2. Having formed a long standing working relationship, HCSS and Hardstaff Barriers formed the Joint Venture organisation H2S2. Working together with Sussex Police, H2S2 are now responsible for the promotion and the supply of the National Barrier Asset product range owned by the Home Office to provide robust HVM measures and security fencing. Read all about their latest venture in this newsletter.

## Thanks to Rob Simmons

Earlier this year Rob Simmons of Fensec stepped down from membership of the PSSA Council. He was a tremendous support to the PSSA during its formative years and was a regular attendee at meetings despite the usual long journey from his base in Devon. The Council of the PSSA would like to place on record our thanks to Rob – and express the hope that his experience and counsel on security fencing matters will still be available to us!

## Counter Terror Business – PSSA join editorial advisory panel

The PSSA have agreed to be join the new editorial advisory panel for counter terror business and its sister publication, defence business. As part of the partnership, all pssa members will receive free access to the digital versions of the magazines. Rob Oliver of PSSA explains, "it's great that leading trade publications are coming to us for support. We feel we can play a constructive part in setting the media agenda for the growing security sector".

## Build UK survey – are you in?

BUILD UK represents both main contractors, their specialist sub-contractors – and has some 42 trade association members, including the PSSA. Their quarterly State of Trade Survey, to which all PSSA members can contribute, covers a wide area of the construction sector. Its results are used to inform Build UK in its dealings with government and its agencies – and it gains coverage in such titles as Construction News, Construction Enquirer and Building Magazine. Build UK also contributes to the industry-wide quarterly State of Trade report compiled by the Construction Products Association (CPA). If you need details on how to provide your input please contact the PSSA office.

## PSSA Member News

# Thames Water extends Zaun contract

The UK's largest water and waste company has renewed the appointment of security and perimeter fencing systems manufacturer Zaun to a multi million pound framework agreement for a further year to May 2017.

Thames Water Utilities retains the option to extend for a further two years to 2019 and the end of the current Asset Management Programme, AMP6.

Thames Water originally chose PSSA member Zaun as one of four appointed contractors for their framework agreement for the supply and installation of security fencing & gates, and one of three for their ongoing maintenance.

It hoped to save almost £500,000 with the framework agreement, as well as the benefits of dedicated account management, certified and experienced perimeter protection designers, engineers and technicians, access to new and innovative products and robust management reporting linked to an exacting service level agreement.

Thames Water manages more than 4500 sites, the majority of them unmanned, that require security to protect the water supply to over 14 million people.

Accidental pollution, the safety hazard of sewage, the potential for theft and even mindless vandalism all mean site safety and security is paramount.



Zaun first proved its reputation with Thames Water during its multi-billion pound London Tideway improvements to create a cleaner healthier River Thames.

This entailed work on sites of Critical National Infrastructure (CNI) near to the London 2012 Olympic Park at Stratford where Zaun also provided security fencing.

For AMP6, Thames Water set about a "complete transformation" of the way it delivers capital investment through a 'super alliance' including MWH Global as programme manager that expects to carry out between £2bn and £3bn of work, with £200m alone for security, bringing its estate up to Defra standards and

fully prepared for any security eventuality.

Thames Water has since turned often to Zaun to deliver full turnkey security solutions of integrated perimeter fencing, CCTV and access control systems.

Zaun has installed its most intruder-resistant product, ArmaWeave, around secure compounds.

Zaun head of sales Chris Plimley said: "We're delighted to have our relationship with Thames Water extended for another year and look forward to continue to help them upgrade their estate and its security with the very best integrated perimeter protection systems on the market." ■

## Fair payment charter – your input required

A key principle of the Construction Leadership Council is support for the Construction Supply Chain Fair Payment Charter. The Charter preamble states, "The ambition is that construction industry's standard payment terms are 30 days and that retentions are no longer withheld. Fair and transparent payment practices are essential to the achievement of successful integrated working on construction projects. This Charter applies to all parties to construction contracts with the aim of helping to create a more collaborative culture and ensure a strong, resilient and sustainable supply chain. This Charter builds on and complements existing legislation and policy...". The PSSA would like to know if you have issues with terms more stringent than the Charter in your dealings in the High Security Products Sector – email [admin@pssasecurity.org](mailto:admin@pssasecurity.org)

## BSI confident of continuing role in European Standards

The development of accepted UK, European and worldwide standards underpin the PSSA's philosophy. The BSI issued a message of assurance to those currently engaged in standards making. In their letter they stated; "The result of the Referendum has triggered a process for the UK government, but for the foreseeable future we see no change to BSI's status and obligations as a full member of CEN and CENELEC. We are confident that a UK exit from the EU will not affect BSI's membership of ISO and IEC. It is business as usual for BSI, including all aspects of our standards making, policy and strategy work.

UK participation in the development and maintenance of voluntary industry standards by CEN and CENELEC for use across the European single market is an

essential element of the UK's relationship with our European partners. The CEN and CENELEC single standard model, with identical adoption of European standards across 33 countries and the withdrawal of conflicting national standards, facilitates market access and simplifies the market structure across Europe.

BSI's ambition is that the UK should continue to participate in the European Standardization System as a full member of CEN, CENELEC and ETSI. We consider that this is a likely outcome of the forthcoming negotiations between the UK and the EU".

# PSSA Member News

## Frontier Pitts on the up with 30% growth reported

In the last year, Frontier Pitts have seen a strengthening of position both nationally and internationally with a 30 percent increase in growth.

The Award Winning British Manufacturer now has installations in over 90 countries, with production from our West Sussex HQ and two other UK manufacturing sites to keep pace of the market.

The new International IWA14 impact test specification has started to unite the International market, integrating all previous specifications into one agreement. This together with Frontier Pitts numerous PSSA Verified Awards for our Terra Sliding Cantilevered Gates, Terra Blockers, Terra V Gates, Terra Ultimate Barriers and Compact Terra Barriers, and our recent International Business Award which recognises Frontier Pitts innovation and inspiration in their work, with commitment to quality and changing standards.

Indeed, European and Commonwealth countries have made it clear that they have a preference for dealing with British manufacturers, and Frontier Pitts has also continued to see growth in the MENA region where British Standards and Specifications are widely known for their quality and engineering excellence.

Innovation and a greater demand for security account for most of the growth, and this was clear at this year's Security and Policing, SCTX and the recent IFSEC exhibitions, where we saw an increased in end users visiting and asking for advice directly from the manufacturers. Frontier Pitts complete product portfolio allows provides the right solution for individual site conditions within an ever changing security environment.



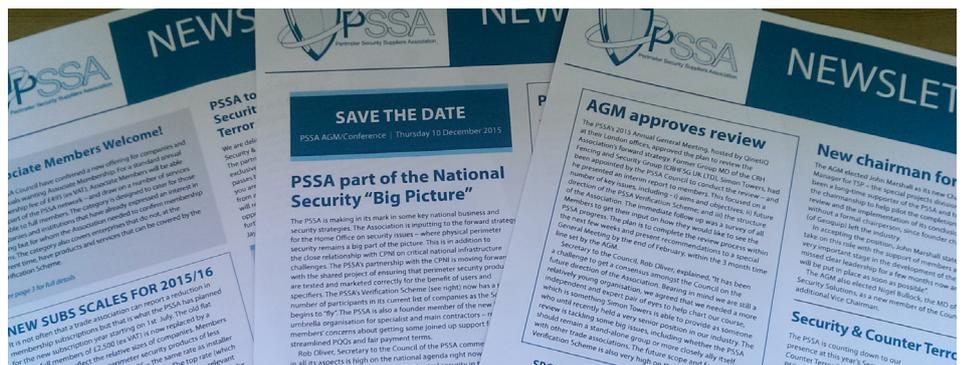
It does not just stop with Frontier Pitts supplying products and our turnkey solutions. Customer care and After Sales packages provide a total solution to our clients. With major account relationships of more than 35

years, Frontier Pitts have the experience to meet our clients demands for the complete high security package, with reliability and technical advice on and off site to ensure their world is continuously protected. ■

## WE WANT YOUR NEWS & VIEWS!

We welcome suggestions and feedback on this newsletter and encourage any stories or news that you have.

Please send your feedback to Claire Kelly at [admin@pssasecurity.org](mailto:admin@pssasecurity.org)



## PSSA Member News

# Cova Security Gates Appoints 3 Key Staff Members

Cova Security Gates continue to invest in people in order to grow the business by recently appointing 3 new members of staff, taking their total workforce to 46.

To head up the service team Carl Benford has been appointed Customer Service Senior Administrator. Carl joins Cova from a national recruitment agency in Crawley where he has a passion for providing great customer service and is the central point of contact when customers call or visit the office or factory.

"I was delighted to be offered the role, with the focus to enhance the customer service experience for both customers and suppliers." Carl said.

Phil Jones joins us with more than 7 years' experience in the gate, security and construction industry and has taken on the role of Service Engineer visiting our clients across the UK for new installation projects as well as servicing existing gates under contract. Phil joins the team

not only with practical hands on experience but has also covered the service desk and customer service side in his previous role, which will be a huge help to Carl.

To complete the triple appointment, Karen Deacon has joined Cova as Marketing Manager. This was a new position to the business, in supporting the sales and service teams and is an integral role on the leadership team. Karen initially joined on a short term contract basis, but 3 months in and Cova were delighted to offer this as a permanent position. Previously, Karen was Brand Manager at a food supplement company and joins us with extensive marketing experience, spanning more



Carl Benford



Phil Jones



Karen Deacon

than 20 years in the traditional and digital marketing platforms.

Managing Director Gerry Cowan commented; "We're very excited about these three new appointments and welcome Carl, Phil and Karen to Cova. With our recent ISO 9001: 2015 certification it demonstrates that we are committed to continually grow our team in order to drive the business forward." ■

## THE BREXIT CHALLENGE



Whether you were for "in" or "out" there is certainly a lot of uncertainty at the moment as to what happens next – and uncertainty is always a challenge to business. The PSSA as a member of Build UK have access to both the CBI and the Construction Leadership Council that have a hotline to government. We also have key contacts at the Department for Business, Innovation and Skills (BIS). To share your thoughts and questions on the Brexit aftermath email [admin@pssasecurity.org](mailto:admin@pssasecurity.org)

## PSSA/Build UK Helplines

Via its membership of Build UK, PSSA members qualify for free access to the following helplines:

<b>Employment</b>	0844 249 9873
<b>Health &amp; Safety</b>	0844 249 9874
<b>Legal &amp; Contractual helpline (England)</b>	0844 249 9871
<b>Legal &amp; Contractual helpline (Scotland)</b>	0844 249 9872
<b>Tax &amp; Business</b>	0844 249 9875
<b>Training</b>	0844 249 5908
<b>Retention Bonds</b>	0844 249 5903

Members seeking advice or assistance will need to provide their company name and confirm that they are members of the PSSA.

## THE BIG FREEZE



PSSA members will receive their 2016/17 membership subscription invoices frozen at the same level as the previous year. The decision was made at the Association's EGM in March to confirm the determination to give members value for money as the PSSA develops its scope, influence and services.

## PSSA Member News

# H2S2 deploy the National Barrier Asset to protect events in London

With summer events on the increase, temporary security measures are relied upon to assist the security services in managing crowd control and Hostile Vehicle Mitigation (HVM).

H2S2, a JV between Highway Care and Hardstaff Barriers are responsible for deploying the National Barrier Asset (NBA) throughout multiple locations globally. The NBA is a range of high-security systems owned and managed by Sussex Police on behalf of the home office and provides a solution for robust Hostile Vehicle mitigation and crowd control required at high profile events and as part of an emergency response.

H2S2 together with the Sussex Police provide effective secure infrastructures to protect high profile events throughout the UK. H2S2's deployment of the barrier is efficient and quick, minimising disruption to traffic within the busy streets of London while ensuring high-security measures are successfully installed.

The system comprises of multiple gate variations, allowing free flowing traffic within the barrier that can be closed quickly to provide perimeter security to an event instantly. This allows simple installation prior to the event with limited disruption to the city. The barriers small footprint and modular sections enable deployment in even the tightest locations, perfect in some of London's compact areas.

Some notable events in recent years have seen perimeter security deployed by H2S2 to protect a variety of sporting events such as the London Olympics and Wimbledon as well as High Security protection for the Remembrance services, NATO and G4 Summits.

All security requirements are discussed in-depth with the NBA Management team, specialists in perimeter security. Each event is individual and solutions are adapted to the requirements of the event to ensure optimal security. The individual nature of these events have rapidly increased the product development such as the most recent inclusion of mob prevention solutions.

H2S2, with their multiple years of expertise in the Barrier and security market, provide supporting solutions alongside the NBA and all are available for use by the UK Governmental, foreign governmental and commercial organisations. ■



## PSSA International News

### International trade show support service launched for PSSA members

The PSSA has just agreed a deal to secure access for its members to the UKTI sponsored Tradeshow Access Programme (TAP).

The Tradeshow Access Programme provides funding in the form of grants for eligible businesses to attend overseas trade shows which have been added to the Tradeshow Access Programme of supported Events.

Through a tie up with UKTI and BSIA we can now provide access to grants for eligible businesses taking part in the programme. The grants must be used by the business on its own direct exhibiting costs, for example exhibition space or stand costs (including design, construction and stand dressing).

The scheme currently facilitates stand space in UK Pavilions at three major international security exhibitions;

- Security Essen
- IFSEC SE Asia
- Intersec Dubai

Exhibiting as part of a UK Pavilion brings many benefits which ultimately helps UK exhibitors to enjoy a more successful, stress-free and profitable exhibition. As part of a UK Pavilion, UK exporters promote their products and services alongside each other at a reduced cost, and

benefit from being located in a prime, central location on the show floor.

Moreover, exporters benefit from exhibiting as part of the 'Great Britain brand' which signifies quality, integrity and innovation, key elements that the UK's security industry is renowned for the world over.

As well as benefiting from prime stand space and the opportunity to exhibit under the 'Great Britain brand', companies exhibiting as part of the UK Pavilion also gain access to a range of top class support via the new PSSA link with the BSIA. This new link helps take the strain out of booking stand space, acts as the liaison between exhibitors and the show organisers and provides a complete 'solution' including stand design, stand construction and logistic support with the shipment of goods and products.

Throughout the shows, the BSIA has representatives on hand on site to deal with any technical issues so that exhibitors can concentrate on the things that matter.

If you would like to find out more about the UK Pavilions, the shows or how you can gain access to TAP Grants, please contact [admin@pssasecurity.org](mailto:admin@pssasecurity.org) or [d.wood@bsia.co.uk](mailto:d.wood@bsia.co.uk)

### Export opportunities – service up and running



PSSA members now have an opportunity to receive export leads courtesy of UKTI. Each lead received is reviewed for relevance by the Association and then forwarded to members. For information on joining the PSSA, email [admin@pssasecurity.org](mailto:admin@pssasecurity.org)

### International security manufacturer named a finalist at The UK Export Excellence Awards 2016

Counter-terror product manufacturing firm, Heald Ltd are pleased to announce they have been recognised in the Innovation in Exporting category at this year's UK Export Excellence Awards.

Heald joined other shortlisted companies at a glittering awards ceremony on 15<sup>th</sup> June at St George's Hall in Liverpool. Organised by renowned industry titles, Global Trade Review and The Manufacturer, the inaugural awards sought to celebrate the country's most successful exporters and their contribution to the UK's growing economy.

Heald Ltd design and manufacture hostile vehicle mitigation systems that protect



high profile sites worldwide. From their headquarters in East Yorkshire, the firm create ground-breaking inventions that safeguard embassies, palaces, stadia, oil

refineries, banks and many more vulnerable properties globally.

Commenting on the recent news, Managing Director, Debbie Heald stated:

'We are absolutely thrilled to have been recognised for our dedication to innovation and trading overseas. Our global partners, distributors and clients are integral to our business operations and we will continue to build upon these strong relationships in the future'.

The news follows other triumphs this year for the Yorkshire-based manufacturing firm, who were recently ranked in 6<sup>th</sup> place in the Metis Partners IP100 League Table, which commends the country's most successful businesses, based on their commitment to intellectual property and innovation. ■

# PSSA Member News

## DATES FOR THE DIARY

### UNITED KINGDOM

**Global Summit on Smart, Secure and Sustainable Cities 2016**  
17 – 20 July 2016  
The Harte & Garta Hotel, Berkshire  
[www.s3cities.com](http://www.s3cities.com)

**Total Security Summit**  
17 – 8 October 2016  
Whittlebury Hall Hotel & Spa, Northamptonshire  
[www.forumevents.co.uk](http://www.forumevents.co.uk)

**National Security & Resilience Conference**  
8 – 9 November 2016  
Fieldfisher, Riverbank House, London  
[www.nsr-conference.co.uk](http://www.nsr-conference.co.uk)

**UK Security Expo 2016**  
30 November – 1 December 2016  
Olympia, London  
[www.uksecurityexpo.com](http://www.uksecurityexpo.com)

**WHAT THE ORGANISERS SAY...**  
**Fresh and unique in its offering UK SECURITY EXPO is a first to truly showcase 'end-to-end' security. Through a series of conferences, workshops and immersive demonstrators, visitors will explore considerations of security from initial Design through to technologies to Secure, and in the event of an attack, capabilities deployed to Respond.**

**Security and Policing**  
7 – 9 March 2017  
Farnborough International Exhibition & Conference Centre, Hampshire  
[www.securityandpolicing.co.uk](http://www.securityandpolicing.co.uk)

### UNITED KINGDOM continued...

**Security & Counter Terror Expo 2017**  
3 – 4 May 2017  
Olympia, London  
[www.counterterrorexp.com](http://www.counterterrorexp.com)

**InfoSecurity Europe**  
6 – 8 June 2017  
Olympia, London  
[www.infosecurityeurope.com](http://www.infosecurityeurope.com)

### INTERNATIONAL

**SecProTec East Africa 2016**  
12 – 14 July 2016  
Nairobi, Kenya  
[www.secproteceastafrica.com](http://www.secproteceastafrica.com)

**Security Exhibition & Conference**  
20 – 22 July 2016  
Melbourne Convention & Exhibition Centre, Australia  
[www.securityexpo.com.au](http://www.securityexpo.com.au)

**Vietsec 2016**  
30 – 31 August 2016  
Hanoi, Vietnam  
[www.vietsecexpo.com](http://www.vietsecexpo.com)

**ME TransLog Expo 2016**  
5 – 7 September 2016  
Oman International Exhibition Centre, Sultanate of Oman  
[www.metranslog.com](http://www.metranslog.com)

**Security-World Forum for security and Fire Prevention**  
27 – 30 September 2016  
Essen, Germany  
[www.expodatabase.com](http://www.expodatabase.com)

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## PSSA Members

- ABC Fencing Ltd
- Allens Fencing Ltd
- ATG Access Ltd
- Autogate Systems Ltd
- Avon Barrier Corporation Ltd
- Barkers Engineering Ltd
- Bavak Perimeter Access Security Ltd
- Binns Fencing Ltd
- Cova Security Gates Ltd
- Eagle Automation Ltd
- The Fencing Partnership Ltd
- Fensec Ltd
- Frontier Pitts Ltd
- Geoquip Worldwide
- H2S2
- Hardstaff Barriers Ltd
- Heald Ltd
- Hesco Bastion Ltd
- Highway Care Ltd
- Horiba Mira Ltd
- JB Corrie & Co Ltd
- J & S Franklin
- Littlewood Fencing Ltd
- Marshalls Plc
- TSP
- Townscape Products Ltd
- TRL
- Zaun Ltd



**CHAIRMAN**  
Simon Towers

**SECRETARY TO THE COUNCIL**  
Rob Oliver

**EXECUTIVE ADMINISTRATOR**  
Claire Kelly

**T:** +44 (0) 20 8253 4509  
**F:** +44 (0) 20 8253 4510  
**E:** [admin@pssasecurity.org](mailto:admin@pssasecurity.org)  
**W** [www.pssasecurity.org](http://www.pssasecurity.org)

## WE WANT YOUR NEWS & VIEWS!

We welcome suggestions and feedback on this newsletter and encourage any stories or news that you have.

Please send your feedback to **Claire Kelly** at [admin@pssasecurity.org](mailto:admin@pssasecurity.org)